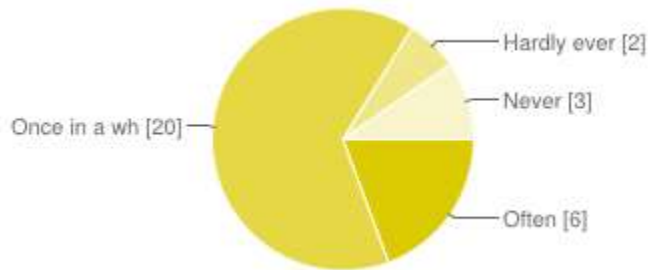




Never 0 0%

#### A.4. How often do you use the library computer system to locate books or other materials?



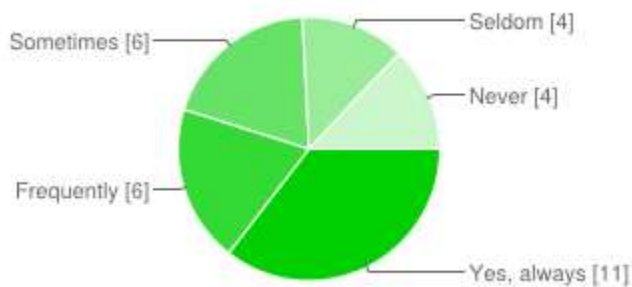
Often 6 19%

Once in a while 20 65%

Hardly ever 2 6%

Never 3 10%

#### B.1. Did you ask for help in finding books of other materials?



Yes, always 11 35%

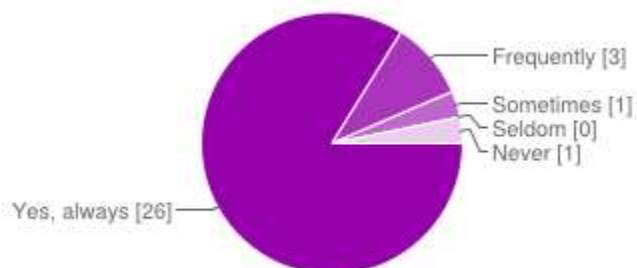
Frequently 6 19%

Sometimes 6 19%

Seldom 4 13%

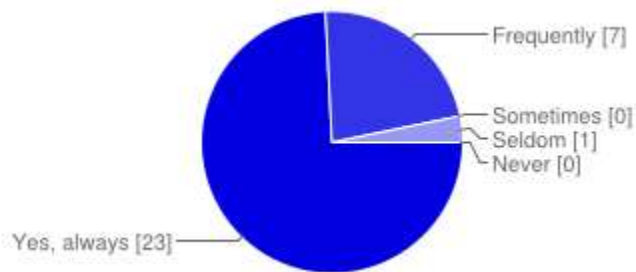
Never 4 13%

#### B.2. Is the Library staff helpful to you?



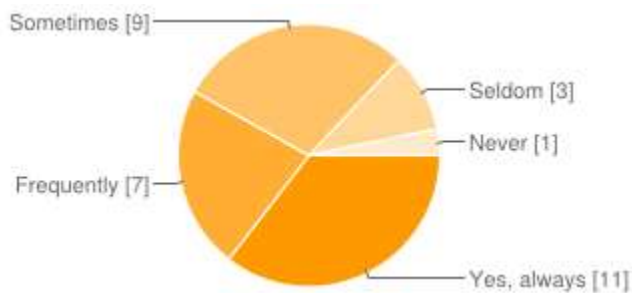
Yes, always	<b>26</b>	84%
Frequently	<b>3</b>	10%
Sometimes	<b>1</b>	3%
Seldom	<b>0</b>	0%
Never	<b>1</b>	3%

### B.3. Are you satisfied with the service provided by the library staff?



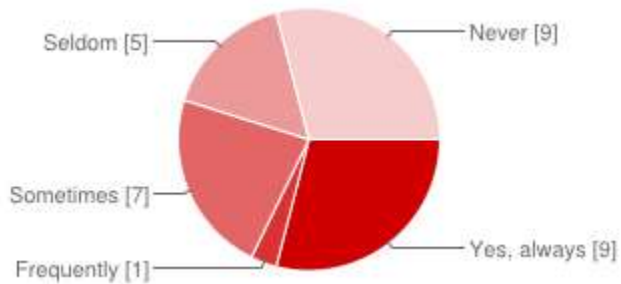
Yes, always	<b>23</b>	74%
Frequently	<b>7</b>	23%
Sometimes	<b>0</b>	0%
Seldom	<b>1</b>	3%
Never	<b>0</b>	0%

### B.4. Is the Internet access in the library reliable?



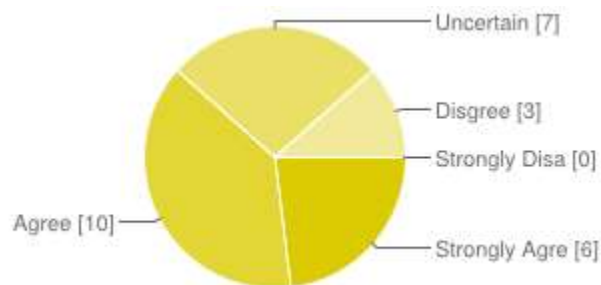
Yes, always	<b>11</b>	35%
Frequently	<b>7</b>	23%
Sometimes	<b>9</b>	29%
Seldom	<b>3</b>	10%
Never	<b>1</b>	3%

### B.5. Do you ever access the library resources through the Library webpage or from off campus?



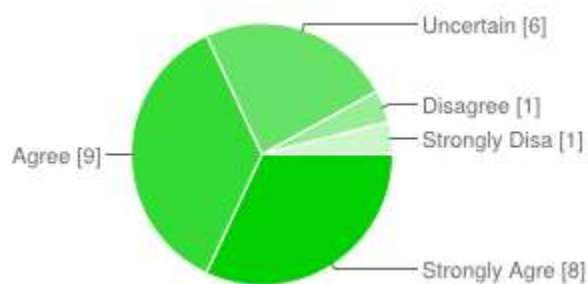
Yes, always	<b>9</b>	29%
Frequently	<b>1</b>	3%
Sometimes	<b>7</b>	23%
Seldom	<b>5</b>	16%
Never	<b>9</b>	29%

### C.1. Range of books/journals meets my need



Strongly Agree	<b>6</b>	19%
Agree	<b>10</b>	32%
Uncertain	<b>7</b>	23%
Disagree	<b>3</b>	10%
Strongly Disagree	<b>0</b>	0%

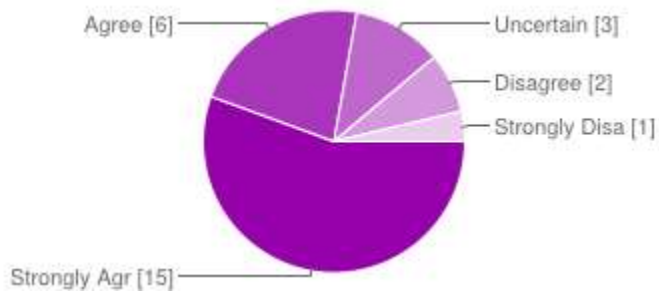
### C.2. Communication between the library and other departments is satisfactory



Strongly Agree	<b>8</b>	26%
Agree	<b>9</b>	29%

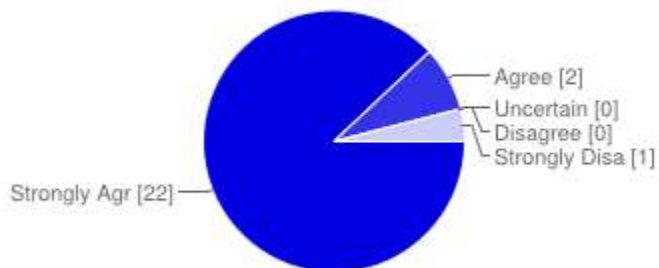
Uncertain	<b>6</b>	19%
Disagree	<b>1</b>	3%
Strongly Disagree	<b>1</b>	3%

### C.3. Current library opening hours suits my time schedule



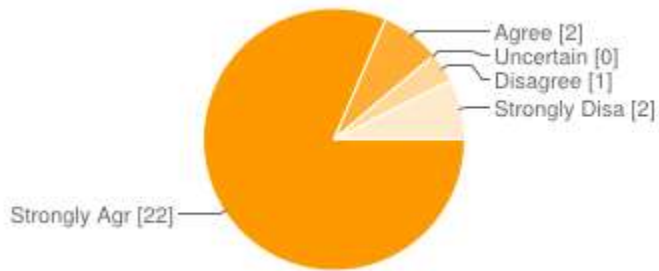
Strongly Agree	<b>15</b>	48%
Agree	<b>6</b>	19%
Uncertain	<b>3</b>	10%
Disagree	<b>2</b>	6%
Strongly Disagree	<b>1</b>	3%

### C.4. I feel safe using the library in the day.



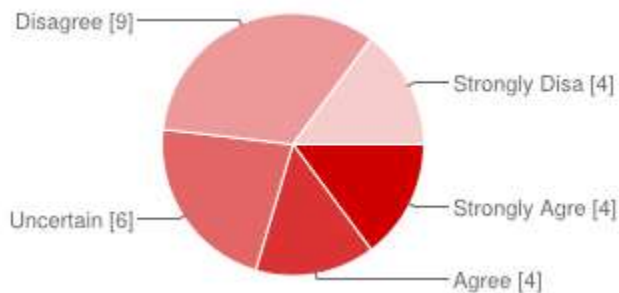
Strongly Agree	<b>22</b>	71%
Agree	<b>2</b>	6%
Uncertain	<b>0</b>	0%
Disagree	<b>0</b>	0%
Strongly Disagree	<b>1</b>	3%

### C.5. I feel safe using the library at night.



Strongly Agree	<b>22</b>	71%
Agree	<b>2</b>	6%
Uncertain	<b>0</b>	0%
Disagree	<b>1</b>	3%
Strongly Disagree	<b>2</b>	6%

### C.6. The library has enough computers and available photocopier.



Strongly Agree	<b>4</b>	13%
Agree	<b>4</b>	13%
Uncertain	<b>6</b>	19%
Disagree	<b>9</b>	29%
Strongly Disagree	<b>4</b>	13%

### D. 1. What do you value most about the current library services?

it's really awesome and very good.

It has a little of everything.

-

very much good

The workers, books, computer. it helps

The staff are very helpful.

Homework

Helpful when we needed help - their nice and make the customer feeling comfortable to stay and to visit everytime they needed help.

The facility, the AC and omputer, comfortable place to chill.

The availability of theological resources

to have a lot of computers

The Internet access

The time accessibility and computer

I value mostly the use of the resources, because it is really helpful.

The availability of the library.

friendly staff, very helpful

The workspace and availability of resources

It is a place that motivates me in doing my assignments and being focused.

The staff are great but the computers are few and there is much need for Windows Word

Having more time in the night time.

The people who work in here they are active and smart.

The computer and service

library is very helpful to student and others

## **D.2 What do you find least satisfactory about the current library service?**

computers are slow

Have faster computers

The Internet

Availability of computers

-

slow internet sometimes

Less computers, sometimes the books we need is not in this library.

sometimes too slow (re Internet)

bad connection of the Internet

hours are limited

Need more computers and books on other subjects for liberal study students to use.

having more computer

nothing

reading book, study time

need a good photocopier, copy books

none

The limited books outside of Bible stuff.

About the computer, because we need to research only few of us can but majority they just sit and wait because they don't have enough computer

The worker/cleaning should be tidy

I wish they open early.

Sometimes computers are slow.

The computers are very slow.

Internet service need to improve

## **D.3. If you can think of one "big idea" to improve the Library, what would it be?**

We need to have more computer, more books, so that we can have a big huge library to store our books and to have a big place to find things that we really need it the most.

Everything seems great.

to have a lot of tutoring

It would definitely be to install more computers and fix the wifi to the printer.

-

To make our Internet really good. To have more textbook

open till 9pm